

Where and how to complain about health and social care services in Ireland

How to be heard and get your complaint to the right place

For information, call the numbers below, or to get a FREE copy of the guide, go to:

www.healthcomplaints.ie

HSE National Information Line

(Monday-Saturday, 8am-8pm)

1850 241 850

Office of the Ombudsman

(Monday-Friday, 9am-5pm)

1890 223 030



www.healthcomplaints.ie also has details of advocacy services and lists the agencies that can help you if you want to make a complaint. This initiative has been created by the agencies below. We have a duty to help you and we are happy to give you information, help and support.



Citizens Information Board
Information · advice · advocacy



Ag Rialáil Gairmithe Stáinte agus Cúraim Shóisialaigh
Regulating Health and Social Care Professionals

Dental Council
An Comhairle Fiaclóireachta

Food Safety
AUTHORITY OF IRELAND

HEALTH AND SAFETY
AUTHORITY

Health Information and Quality Authority
An tUdarás Um Fhaisnéis agus Callocht Sláinte

Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

IRISH MEDICINES BOARD

Irish Patients' Association

Comhairle na nDochtúirí Leighis
Medical Council

MHC
Mental Health Commission

Office of the Ombudsman

ombudsman
for children · do leanaí

PSI
THE PHARMACEUTICAL SOCIETY OF IRELAND
Cumann Cogaiscín na hÉireann
THE PHARMACY REGULATOR

Pre-Hospital Emergency Care Council

Radiological Protection Institute of Ireland
An Institiúit Eiriseach an Chosnais Radiaíolaíca